



PROFESSIONAL OPERATIONAL RISK MANAGEMENT

**NOVEMBER 10-14 NOVEMBER 2025
MOMBASA, KENYA.**

KEY TOPICS

- The Regulatory Treatment of Operational Risk
- ISO 31000:2018
- Operational Risk Management Tools and Techniques
- Operational Risk Appetite
- Scenario Analysis
- Operational Risk Reporting



**MOHAMMAD
SALMAN KHAN**

Course overview

Operational risk has emerged as an important and integral component of risk management practice and is regarded as a significant risk that can be found in any process within any organisation.

The failure of people, processes and systems that represents Operational risk has been attributed to most of the risk management failures that have been witnessed by many global institutions.

While market and credit risk remain as the other key focal points of risk management, operational risk cannot be ignored at any cost given its significance in Risk Management.

Therefore the topic of Operational Risk covered in this training program is designed to allow participants to gain a thorough understanding of the concept, role and application of Operational Risk and the benefits that best practice Operational risk brings to an organisation, if properly and effectively adopted.

The main building blocks of an Operational Risk frameworks, the techniques and tools of Operational risk and the value and associated challenges that Operational Risk brings to allow for a full understanding of the entire topic area.

Learning objectives

- **Understand how to build a robust framework for Operational Risk management**
- **Build a culture for good risk management**
- **Understand how to drive value out of Operational Risk management**
- **Understand Risk Appetite and build robust key risk indicator frameworks**
- **Create value-adding Operational Risk management reports**



SCHEDULE

DAY 1, SESSION 1

Fundamentals of Operational Risk Management

- Definition and scope of Operational Risk
- Relationship of Operational Risk to other risk types
- Key components of an Operational Risk framework
- Case studies

The Regulatory Treatment of Operational Risk

- Key regulatory influences on Operational Risk
- Evolving approaches to regulation and supervision
- Regulatory interest in specific Operational Risk categories

Management of Operational Risk

- Components of a risk governance framework and how they interact
- Roles and responsibilities of the Operational Risk management function
- Accountabilities, roles and responsibilities in the management of Operational Risk
- Needs and expectations of external stakeholders in relation to operational risk

SESSION 2

Governance & Culture

- Risk Taxonomies
- Operational Risk Management policy framework
- Human factors

DAY 2 , SESSION 3

Risk Management Frameworks

- COSO
- ISO 31000:2018

ISO 31000:2018

- Objectives
- Designing a framework
- Implementing Risk management
- Monitoring & Review
- Continuous improvement

The Risk House

- An alternative view

DAY 3 , SESSION 4

Operational Risk Management Tools and Techniques

- Categorisation of Operational Risks
- Risk & Control Self-Assessment
- Issues & Action plan management
- Incident & loss event management

CORPORATE HEADOFFICE
MELBOURNE, POINT COOK, VICTORIA
AUSTRALIA

Email: msk@kyrconsulting.com

DAY 4 , SESSION 5

Operational Risk Appetite

- What is Risk Appetite
- Principles for an effective Operational Risk Appetite Framework
- Elements of an Operational Risk Appetite Statement
- The differences between capacity, appetite and tolerance in relationship to Operational Risk Appetite
- The process for setting Operational Risk Appetite
- The role of Operational Risk appetite in a company's culture

Key Risk Indicators

- Role and purpose of different forms of Risk indicators
- Nature and use of Key Risk indicators
- Challenges surrounding key risk indicators
- Sustainable Key risk indicator Framework

DAY 5 , SESSION 6

Scenario Analysis

- Understand the nature of scenarios
- Understand the benefits of scenario analysis

SESSION 7

Operational Risk Reporting

- Who needs an Operational Risk Report - understand your audience
- What and when to report
- Derive value from the Operational Risk report



**This course is available as a public and in-house and can be delivered as a
LVT- Live Virtual Training**

SCAN TO REGISTER



CLICK TO REGISTER



**\$2,100 PER
PERSON**

**THIS COVERS : 5 DAYS'
TRAINING, PRINTED
TRAINING MATERIALS,
LUNCHEON & TEAS, EXAM &
CERTIFICATION**



www.gwijiafrica.com



jgachuri@gwijiafrica.com



[+254 725 375 313](tel:+254725375313)
[+254 786 157 892](tel:+254786157892)